



DAILY VISIT

PINNACLE FOUNDATIONS

Details are in the Blue Books



DAILY VISIT FUNDAMENTALS

Visualization

Connection

Being present



THE DAILY VISIT ZONES

RECEPTION Front office 

TREATMENT Doctor's office 

THERAPY Therapy Rooms 

CHECK OUT Front office 



ZONE
1

RECEPTION

Front office



FRONT OFFICE

Physical Steps + **WHY**

- Pause
- Greet and Check-in
- Hot seats



ZONE
3

TREATMENT

Doctor's office



DOCTOR'S OFFICE

Physical Steps + **WHY**

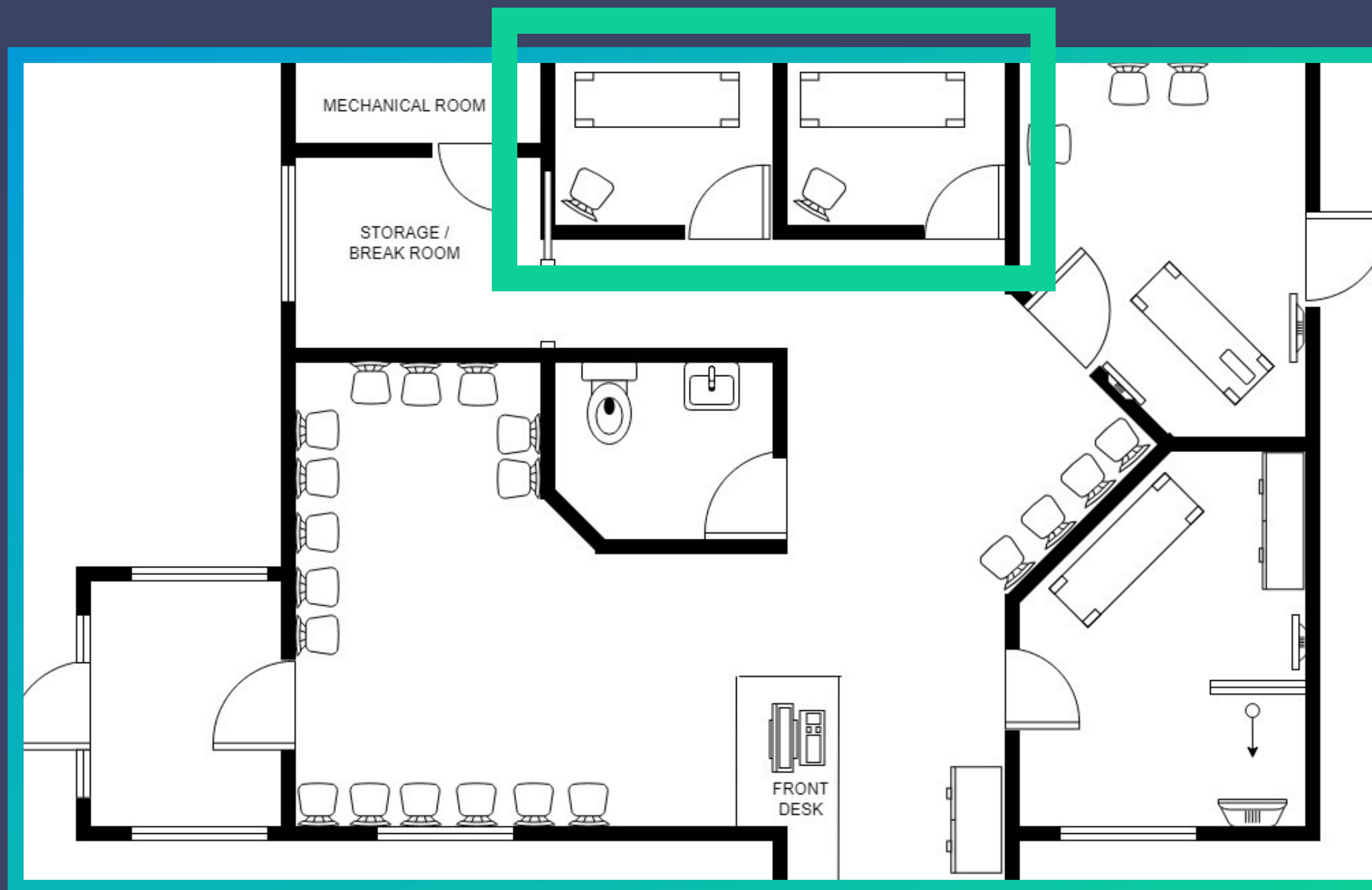
- Greet by name
- Two-second swoop
- Adjustment
- Referral statement



ZONE
2

THERAPY

Therapy Rooms



THERAPY

Physical Steps + **WHY**

- CA selects room



ZONE
1

CHECK OUT

Front office



FRONT OFFICE

Physical Steps + **WHY**

- Schedule
- Payments
- Confirmation





QUESTIONS